Descriptions of UC Bundle

Application Enablement Services

Avaya Application Enablement Services provides a server-based software solution that enables Microsoft® Office Communicator to leverage the rich telephony capabilities of Avaya Communication Manager IP Telephony Software. After integrating the platform in the customer's enterprise network, end users can access the rich and robust set of "click to communicate" features provided by Avaya with seamless integration in their Microsoft desktop environments.

Extension to Cellular

The powerful Extension to Cellular feature of Avaya Communication Manager can connect callers to employees wherever they are with just one call. Avaya Extension to Cellular delivers one-number access by enabling calls bound for an employee's business number to ring simultaneously on both their office phone and up to four mobile (or wire-line) phones. While on a call, users can access advanced features such as transfer and conference. Extension to Cellular also offers significant cost savings on international calls as well as cost tracking information.

Avaya one-X™ Portal

Avaya one-X™ Portal is a web-based software solution that provides users with control of telephony, conferencing, messaging, mobility administration, and access to corporate and personal contact information. one-X™Portal consolidates access to all the critical voice applications that a user needs in a simple consistent interface. The solution complements the use of the desk phone while in the office, supports remote workers from any location, and is an ideal component of a business continuity strategy. It can be used by any employee from any internet connection if they cannot get to an office location in the event of a business interruption.

Avaya one-X™ Mobile

Avaya one-X™ Mobile builds on the functionality of Extension to Cellular by providing a family of mobile clients designed to further enhance the productivity of enterprise mobile workers. The family of Avaya one-X™ Mobile clients provides an intuitive graphical user interface to provide quick access to office phone functionality. The clients support all major mobile operating systems (RIM, Palm, Symbian, Windows Mobile and J2ME) and devices ranging from high end smart phones to lower end feature phones, providing support for most enterprise environments, independent of the mobile devices deployed or wireless networks used. The Avaya one-X™ Mobile family consists of the following clients:

Avaya one-X™ Communicator

Avaya one-X™ Communicator is the next generation Unified Communications softphone that provides enterprise users with simpler, more intuitive access to all their everyday communications tools. With Avaya one-X™ Communicator, users can better manage communications tasks, making them more productive, responsive, and collaborative regardless of where they are working on any given day. The client combines softphone, intelligent presence, voice/video calling, visual voicemail, visual voice/video conferencing, as well as access to corporate directories and call logs improve workforce productivity across your enterprise. Organizations can deploy one-X™ Communicator either as a standalone client or as an integrated part of leading desktop productivity tools like Microsoft® Office Communicator and Citrix Presentation Server.