

# Proven Experience, Knowledge & Commitment

STL Communications has the knowhow, dedication, and attention to detail to assist our customers in solving business problems, while developing a strategy for better overall communications and our customers' customers' satisfaction.

## Technology Benefits Business When It:

- Increases employee productivity and information transport resulting in an increase in customer satisfaction
- Save costs with combined information sources and endpoints
- Speeds up information access allowing for faster decision making decreasing human latency using event triggers

## We Apply Technology to Solve Business Problems

- Our people make the difference
- We have a culture of putting the customer first
- Our intellectual capital and experience drive innovative solutions
- Our customers tell us that our service response and break fix is exceptional
- Certified best-in-class for problem resolution and technical certifications
- We employ a full staff of Avaya certified engineers for design, installation and service

## Our Intellectual Strengths Are Our Customers Advantage

- We are in our 25<sup>th</sup> year selling and supporting AT&T, Lucent, Avaya
- In the top 1% of Avaya business partners
- Over 450 years combined industry experience
- RCGA Leadership Circle
- Rated "Best-in-Class" and "World-Class" through Avaya Audits for service and project management



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